## **QUALITY POLICY**

UNIOIL SUPPLY A/S IS A FUEL SUPPLIER. MAIN FOCUS IS PHYSICAL CARGO SUPPLY AND BUNKERING

2017



## **QUALITY POLICY**

Unioil Supply A/S is part of Bunker Holding Group who operate trading and physical supply operations in more than 25 countries, including the world's largest and most important ports. Unioil Supply A/S ensures supply of cargoes and bunker fuel to the shipping industry, navies, Power plants and inland suppliers.

Management, employees and subcontractors at all levels are committed to quality, customer satisfaction, safety, protection of the environment and to continuously improved operations and systems in all we do. To this end, we implement a quality management system according to ISO 9001:2015. Management reviews the system on a regular basis.

We build and maintain a quality, healthy and safe working environment, supplying our staff at all levels with the means, resources and backing to perform their duties. We treat everyone with respect.

We will comply with all legal requirements applicable to our operations. We will follow rules and requirements from our clients, charterers, IMO, insurers and class.

We strive to implement recognized industry best practices relevant to our business. We systematically and vigilantly monitor all relevant operating processes.

We communicate in an open, timely and factual manner. We employ a non-blame culture as there is no better way to learn as an organization. We encourage anybody to report any deficiency regarding quality, health, safety and environment

We use clearly defined objectives and targets to fix our quality position and plot the course ahead. We are truly committed to zero defects, accidents and spills.

We educate our staff in accordance with our training policy, continuously improving staff knowledge and awareness about the importance of quality, safety and respecting the environment in their daily work.

Management and employees will lead by example in all quality related issues.

Management reviews the quality policy during management review meetings to determine the policy's continuing suitability for our organization.

We ensure that our QHSE policy is communicated and understood at all levels of the organization through documented training, regular communication, and reinforcement during annual employee performance reviews.

This policy, effective 1st of January, applies to Unioil Supply A/S and to all staff thereof. It explicitly applies to any person working on behalf of us in any capacity, for example subcontractors, service technicians and visitors. We communicate the policy to all staff.

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